

Maricopa County Community Services Commission
Maricopa County Human Services Department
234 N. Central, 3rd Floor Conference Room
Phoenix, Arizona 85004
Monday, August 22, 2005
6:00 P.M.

Minutes

Members Present:

Vice-Chair Councilman Steven E. Frate, City of Glendale	Terri Cruz, Chicanos por la Causa
Councilman Hut Hutson, City of Tempe	Walter Gray, St. Vincent de Paul
Councilwoman Kathie Farr, City of Tolleson	Sarah Bravo-Palma, Eastside Low-income Representative*
Barbara Webster, Southwest Low-Income Rep.	Jim Pacini, Salt River Project*
Louise Moskowitz, APS	* Arrived after roll call

Members Absent:

Mark Bratman, The Salvation Army	Requested Excused Absence
Chair - Councilman Fred Hull, Town of Gila Bend	Requested Excused Absence
	Requested Excused Absence
Robert Morehouse, Senior Citizens Council Maricopa County	Did not request excused absence

Presenters/Staff/Guests Present:

Staff:

Margarita Leyvas, Community Services Division
Virginia Sturgill, Community Services Division
Cecelia Robles Community Services Division

Guests

Racel Aleman, Chandler CAP
Maria Alvarez,
Margarita Garcia, Town of Guadalupe
Mary Beth Lawler, Valley of the Sun United Way

Presenters:

Natalie Thorpe, Governor's Office
Laura Douglas, Governor's Office

1. OPENING

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| A. Call to Order | The meeting was called to order at 6:073 PM by Vice-Chair, Councilman Steven Frate. |
| B. Roll Call/
Introductions | Virginia Sturgill called roll. Seven of twelve seated members were present; a quorum was established. |
| C. Excused Absence(s) | The following members were absent and asked to be excused: Councilman Fred Hull and Mark Bratman. Councilwoman Farr made a motion to excuse the absences Terri Cruz seconded the motion. The |

vote was unanimous. Motion carried.

D. Opening Prayer

Louise Moskowitz led the prayer. Councilman Frate stated that Fred Hull was in our prayers.

E. Pledge of Allegiance

Terri Cruz led the Pledge of Allegiance.

F. Approval of Minutes

Councilman Hutson made a motion to accept the minutes of the June 27, 2005 Meeting. Motion seconded by Louise Moskowitz. The vote was unanimous. Motion carried.

Councilwoman Farr made a motion to accept the minutes of the August 22, 2005 Meeting. Motion seconded by Terri Cruz. The vote was unanimous. Motion carried.

2. Business

A. Director's Report

Marge Leyvas provided the following information:

- Staff continue to attend:
 - West Valley Human Services Alliance meetings
 - MAG meetings
 - ACAA Board, Executive and LIHEAP Streamlining Committees
 - DES ROMA meetings Performance Measures
 - Virginia continues to provide case management services to county employees through the EASE program through the Combined Charitable Campaign (CCC)
 - County is very involved in promoting the CCC the Human Services Department held a Tricycle race to raise funds for the CCC. SAIL program raised the most funds, but did not win the tricycle race.
 - Cecelia is active with the SPARC committee-Diversity training was held for all staff on Sept 23rd
 - ADA compliance training was provided to Supervisors and Managers
 - Marge, Cynthia Zwick from ACAA and Susan Dempsey from Western Arizona Council of Governments attended an Arizona Corporation Commission work session on Sept 8th. They were going to speak on the value of Weatherization and utility assistance programs. Utility companies from around the state were present at the work session.
- CAA's meet to discuss the issues regarding Proposition 200 and the impact it has had on the number of applications. Marge stated that for fiscal year 2004-2005 URRD funds were not expended a balance remained at the end of the fiscal year. Due to the restrictions set by DES for proof of citizenship many U.S. born seniors can not apply for assistance for this program because they do not have a certified original birth certificate. City of Phoenix is gathering information on the impact of Proposition 200. Since the implementation of Prop 200 there has been a reduction of 55% in approved applications.
- Annette Stein, Executive Director and Trish Georgeff, Deputy Director set a goal of visiting all sites that provide services. On September 16 they visited Chandler and Gilbert CAPs. On October 28th they will be visiting Peoria, El Mirage and Wickenburg CAPs.

- Vacant Positions
 - SAIL Case Managers
 - Planning & Development Coordinator second level interviews will be held on Oct 27th
- New CAP web-based database did not go live on as expected. The new go live date is November 1st. Yvonne is providing training on Tuesday, Oct 25th and Friday, Oct 28th.
- Mary Lou Rosales, Executive Director of Community Action Human resources Agency (CAHRA) received Valle del Sol Hispanic Leadership Award.
- City of Mesa CAA has notified DES that they are relinquishing their CAA designation. DES will contact all agencies that share borders with city of Mesa to determine if they are interested in the CAA designation. DES may put out an RFP for the designation.
- Human Services Campus will have their Grand Opening, ribbon cutting on November 7th at 10:00 am. Commission members encouraged to attend.
- Southwest Gas is projecting price increases of 8.6%. Nationwide prices are anticipated to increase up to 40%.
- National Association of State and Community Services Programs (NASCSPP) held their Annual conference in Portland OR on Sept 17-21. Marge and Yvonne attended the conference. Important information on CSBG was presented, they also had a Weatherization component. The General Accounting Office will be coming to Arizona to conduct audits. The Health and Human Services office and the Office of Community Services will also be coming to Arizona to conduct audits. Although they will be auditing the DES/Community Services Administration they will also be conducting site visits. Marge stated that she and Yvonne will be putting packets of information to share with the other CAAs in the state. These audits will be reviewing non-compliance issues. Samples of acceptable formats of agendas and minutes for Commissions and Boards. Monitoring reports, records and back-up. Marge stated she is confident that MCHSD is in compliance.
- Information on LIHEAP and CSBG was distributed.
- ACAA has partnered with ASU Public Events to provide discounted tickets to *low-income and working poor Arizonans*, for The Gammage 'Beyond Broadway' series. Information distributed. A variety of performances are offered for \$5 per ticket. Marge encouraged commission members to distribute information to provide individuals to attend these live performances. Louise Moskowitz, APS committed \$500 towards ticket purchases for clients.
- ACAA, City of Phoenix and MCHSD partnered to provide Case Management training to 200 case workers throughout the state. Training was provided by Dr. Beverly Ford. The response was very positive. Maria Alvarez of Guadalupe CAP reported that their CAP would be implementing some of the strategies offered in the training. Additional training manuals and a set of videos were purchased for new case workers to check out and learn techniques.
- Peoples Information Guide available in the back of the room.

**B. Presentation on
211.gov website**

Natalie Thorpe provided a presentation on the www.az211.gov website. Arizona 2-1-1 is a web-based database of health and human services and emergency response system. The website was developed in 2004-2005 and went live on June 29, 2005. Currently over 16,000 Arizona services are listed in the database. Arizona 2-1-1 was mobilized in September to support the statewide efforts for Hurricane Katrina evacuees; 2-1-1 was used by evacuees and individuals wanting to help the evacuees.

2-1-1 is an effective resource for case workers, and professionals working with the public. Individuals can search by basic services or key words, the site also has a Spanish translation feature. Natalie demonstrated how the website works and how to locate services. The web site is Phase I of the Governor's Statewide Homeland Security Plan. Phase II is Call Centers, these centers will be staffed 24 hours/365 days a year, to provide assistance for callers needing health and human services assistance. Multiple Call centers will be set up around the state. Phase II is still in the development stages.

Laura Douglas provided information on the Emergency Bulletin System (EBS) of the 2-1-1 website. The site is administered by the Division of Emergency Management for information on current emergencies, threat information, public health concerns, preparedness information for family and businesses and Public Awareness Campaigns. The EBS provides a one-stop shop for the public for information protective measures, life safety, response and recovery efforts about an emergency event.

The 2-1-1 helps to relieve the burden on the 9-1-1 system by addressing non-9-1-1 emergency needs. Information is accepted from Federal, State, Local and Tribal governments and emergency response organizations. Laura stated that EBS information is posted in 2 ways: Newsflash Alerts and Bulletins.

Laura stated they want to get the word out about 2-1-1 as a resource. Staff is available to provide presentations.

**C. Commission Member
Ratification**

Avondale Councilwoman Gail Leitner has been appointed by the city council to represent the Avondale area on the commission.

Councilwoman Margarita Garcia has been appointed by the Guadalupe mayor to represent the Guadalupe area on the commission.

Councilman Don Skousen has been appointed by the Gilbert town council to represent the Gilbert area on the commission.

Mary Beth Lawler has been appointed by Valley of the Sun United Way to represent VSUW on the commission.

Councilwoman Farr made a motion to accept Councilwoman Leitner, Councilwoman Garcia, Councilman Skousen and Mary Beth Lawler to serve on the commission. Motion was seconded by Terri Cruz. The vote was unanimous. Motion carried.

3. Closing

**A. Board Remarks/
Announcements**

- Marge stated that since the September meeting was not held due to a lack of a quorum, Marge stated that if the Nina Mason Pulliam Charitable Trust awards the CAPs their usual holiday grant. A commission meeting can be held on that day. More information will

- be provided once the date is confirmed.
- Councilman Frate reported City of Glendale will be doing the EITC registration for citizens. Volunteers are being recruited now.
- Councilwoman Farr thanked staff for sending information via e-mail on funding issues and stated that she had made calls to her Congressman.
- Walt Gray stated that he distributes information to group that are interested in low-income advocacy.

B. Call to the Public

Maria Alvarez stated that youth in the Guadalupe community are volunteering to participate in the EITC efforts in Guadalupe.

C. Adjournment

Meeting adjourned at 8:05 pm.

Next meeting: Monday, January 23, 2006